

31. Late Payment Charge

The rates and charges billed under this Tariff are net, billed monthly and payable upon presentation of the bill. However, Customers who receive Delivery Service under Residential Rate R, Residential Time-of-Day Rate R-OTOD, General Service Rate G, or General Service Time-of-Day Rate G-OTOD may elect to pay for all service rendered under these rates, as well as Default Energy Service, on a Level Payment Plan available upon application to the Company.

For Customers rendered Delivery Service under Primary General Delivery Service Rate GV or Large General Delivery Service Rate LG or Backup Delivery Service Rate B, all amounts previously billed but remaining unpaid five days after the due date printed on the bill shall be subject to a late payment charge of one and one-half percent (1 ½ %) thereof, such amounts to include any prior unpaid late payment charges. For all other Customers, all amounts previously billed but remaining unpaid five days after the due date printed on the bill shall be subject to a late payment charge of one percent (1%) thereof, such amounts to include any prior unpaid late payment charges. The late payment charge is not applicable to a) residential Customers who are taking service under the statewide Electric Assistance Program (EAP) as approved by the Commission; b) residential Customers receiving protection from disconnection of service under any enhanced winter protection programs offered by the Company; c) residential Customers whose electric bill is paid on their behalf (whether in part or in whole) through the Low Income Home Energy Assistance Program (LIHEAP); and d) past due balances of Residential Rate R, Residential Time-of-Day Rate R-OTOD, General Service Rate G, General Service Time-of-Day Rate G-OTOD, Outdoor Lighting Rate OL, or Energy Efficient Outdoor Lighting Rate EOL Customers who are abiding by the terms of an extended payment arrangement agreed to by the Company.

32. Loss of Service Investigation Charge

For Customers rendered Delivery Service under Primary General Delivery Service Rate GV, Large General Delivery Service Rate LG or Backup Delivery Service Rate B:

If at the request of a Customer, the Company responds to investigate any loss of electric service at the Customer's premises, and finds the interruption of service has been caused by the Customer's equipment, the Company shall charge the Customer for the total cost incurred to investigate the loss of service.

Issued: November 1, 2017

Issued by: /s/ William J. Quinlan
William J. Quinlan

Effective: December 1, 2017

Title: President and Chief Operating Officer

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Issued: ~~March 24, 2016~~November 1, 2017

Issued by: /s/ William J. Quinlan
William J. Quinlan

Effective: ~~May 1, 2016~~December 1, 2017

Title: President and Chief Operating Officer